# Full Training Module List

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1. 5 Whys
2. 5S Game
3. A3 Reporting
4. Accounting Skills for the Non-Finance
5. Action Planning
6. Active Listening Skills
7. Activity Flow Charts
8. Advanced Hypothesis Testing Part 1: 1 Sample Tests
9. Advanced Hypothesis Testing Part 2: 2 Sample Tests
10. Advanced Hypothesis Testing Part 3: More than 2 Samples
11. Advanced Hypothesis Testing Part 4: Chi Square
12. Advanced MSA (4 modules)
13. Affinity Diagrams
14. Analyse Confidence Intervals
15. Analysis of Variance
16. ANOVA
17. Attacking Bottlenecks by Process Balancing
18. Brainstorming
19. Brainwriting
20. Budgets and Managing Money
21. Building High Performance teams
22. Building Relationships for Successful Sales
23. Building your Personal Brand
24. Case Study: BB Manufacturing (5 modules)
25. Case Study: BB Transactional (5 modules)
26. Case Study: GB Manufacturing (5 modules)
27. Case Study: GB Transactional (5 modules)
28. Cause and Effect Diagrams
29. Cause and Effect Diagrams in Minitab
30. Change Curve
31. Change Management
32. Check Sheets
33. Closing Out a Lean Six Sigma Project
34. Coaching and Mentoring
35. Coaching Skills
36. Communication Planning and Strategy
37. Communication Skills
38. Conducting Effective Performance Reviews
39. Confidence Intervals
40. Confirming Improvement
41. Confirming Improvement
42. Conflict Resolution: Dealing with Difficult People
43. Conquering Your Fear of Speaking in Public
44. Continuous Improvement
45. Control Charts: Attributes
46. Control Charts: Checking
47. Control Charts: Continuous
48. Correlation and Regression
49. Correlation and Regression in Minitab

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50. Creative Thinking
51. Cross-Training: Skills Matrix
52. Cycle Time and Critical
53. Data Collection Part 1
54. Data Collection Part 2
55. Defining the Problem: Is/Is Not
56. Designed Experiments Part 1: What is Experimentation
57. Designed Experiments Part 2: Full Factorial Experiments
58. Designed Experiments Part 3: Utilising Minitab
59. Designed Experiments Part 4: How DOEs are Analysed
60. Designed Experiments Part 5: Road Map
61. Designed Experiments Part 6: A Full Scale Example
62. Detailed Solutions 5S
63. Detailed Solutions Overview
64. Detailed Solutions: Implementing Pull
65. Detailed Solutions: Mistake proofing
66. Detailed Solutions: Process Balancing
67. Detailed Solutions: Visual Management
68. DMAIC Roadmap
69. Effective Meetings
70. Eight Wastes
71. Eliminating Human Errors
72. Emotional Intelligence
73. Equality and Diversity
74. Establish an Implementation Plan
75. Establishing Flow
76. Example of a Kaizen Event
77. Examples of the Eight Wastes
78. Facilitation Body Language
79. Facilitation Skills
80. Finding the Bottlenecks
81. FMEA Roadmap (Parts 1-5)
82. FMEA: FMEA Templates
83. FMEA: Industrial example
84. FMEA: Introduction to FMEA?
85. FMEA: Quick Look
86. FMEA: Service example
87. FMEA: Summary
88. FMEA: What is FMEA?
89. Force Field Analysis
90. Fractional Factorial DOEs Part 1
91. Fractional Factorial DOEs Part 2
92. Frequency Plots
93. Gantt Charts
94. Gate Reviews
95. Gemba Walk
96. Generate Solutions Part 1
97. Generate Solutions Part 2

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98. Giving and Receiving Feedback
99. How to Ensure a Successful Kaizen Event
100. How to Identify Waste in your Processes
101. How to Work Out Percentages
102. Human Error Investigation and Elimination Summary
103. Hypothesis Tests using Minitab
104. IDEF Modeling
105. Identifying a Good Project
106. Identifying a Lean Six Sigma Project
107. Implementing Quick Wins
108. In and Out of Scope
109. Influencing Skills Part 1
110. Influencing Skills Part 2
111. Interviewing and Assessing
112. Interviewing Skills
113. Introduction to Agile and Scrum
114. Introduction to Communications
115. Introduction to Human Error Investigation and Elimination
116. Introduction to Hypothesis Testing Part 1
117. Introduction to Hypothesis Testing Part 2
118. Introduction to Identifying Potential Root Causes
119. Introduction to Minitab
120. Introduction to PRINCE2
121. Introduction to Prioritising Solution Ideas
122. Introduction to Process Mapping
123. Introduction to Psychology
124. Introduction to Statistics
125. Introduction to the Lean Six Sigma Tools
126. Kaizen Events / Rapid Improvement Workshops
127. Kaizen Facilitator Summary
128. KANO Analysis: Voice of the Customer
129. Kotter's Eight Step Model
130. Kurt Lewin's Three Phase Model
131. Lean Fundamentals, Culture and Key Roles
132. Lean Overview
133. Lean Six Sigma Summary
134. Lean Six Sigma: Working Together
135. Lift Speeches
136. Little's Law
137. Looking for Relationships Part 1: Box Plots
138. Looking for Relationships Part 2: Scatter Plots
139. Looking for Relationships Part 3: Pareto and Pie Charts
140. Managing and Implementing Change Effectively
141. Managing Pressure and Maintaining Balance
142. Maslow's Hierarchy of Needs
143. Mind Mapping
144. MSA Attribute Data
145. MSA Continuous Data
146. MSA Key Characteristics

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147. Multiple Regression Case Study (9 modules)
148. Negative Brainstorming
149. Negotiation Skills
150. Networking for Success
151. Non-Parametric Statistics Part 1
152. Non-Parametric Statistics Part 2
153. Non-Parametric Statistics Part 3
154. OEE
155. Operational Excellence Awareness
156. Pareto Charts
157. Pareto Charts and Pie Charts
158. Presentation Skills
159. Principles of Human Performance
160. Prioritise Solution Ideas: List reduction
161. Prioritise Solution Ideas: Narrow the List
162. Prioritise Solution Ideas: Nominal Group Technique
163. Prioritise Solution Ideas: Paired Comparisons
164. Prioritise Solution Ideas: Payoff Matrix
165. Prioritise Solution Ideas: Pugh Matrix
166. Probability
167. Problem Solving Approaches
168. Problem Statements
169. Process Capability Attribute
170. Process Capability Normal
171. Process Cycle Efficiency (PCE)
172. Process Mapping
173. Process Metrics
174. Process Sequence Charting
175. Project Benefits
176. Project Planning
177. QFD
178. Radar Charts
179. Reading Body Language as a Sales Tool
180. Reduce Complexity
181. Risk Management
182. Roles and Structure
183. Roll Through Yield
184. Root Cause Analysis
185. Sampling
186. Scatter Plots
187. Self Esteem and Assertiveness
188. Setting up your Project for Certification
189. SIPOC
190. Six Sigma Overview
191. Skills of an Effective Black Belt
192. Skills of an Effective Green Belt
193. Skills of an Effective Kaizen lead
194. Skills of an Effective Lean Practitioner
195. SMART Goals

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196. SMED
197. Solution Selection Matrix
198. SOP Reflection Exercise
199. SOP Summary
200. SOP: How to develop effective SOPs
201. SOP: Introduction to Standard Operating Procedures
202. SOP: Standardisation and Training
203. SOP: What is standardisation and why is it important?
204. SOP: What makes SOPs Ineffective?
205. Spaghetti Diagrams
206. Stakeholder Analysis
207. Standardisation and Training
208. Stress Management
209. Swimlane Diagrams
210. SWOT
211. Systems Thinking
212. Team Selection
213. Team-Based Problem Solving
214. The Control Plan
215. The PEAR Model
216. The Practical Trainer
217. The Project Charter
218. The Role of Statistical Analysis
219. The Role of the HERCA Investigator
220. Theory of Constraints (TOC)
221. Time Management
222. Time Series Plots
223. Tools to Identify and Remove Waste
224. Toyota Production System (TPS)
225. TPM
226. Tree Diagrams
227. Two Sample T-Test
228. Understanding Waste
229. Validate the Benefits
230. Validate the Solution
231. Value Stream Mapping Part 1
232. Value Stream Mapping Part 2
233. Visual Management
234. Visualising Data
235. Voice of the Customer
236. What makes an Effective Change Manager?
237. White Belt
238. Why do we need Business Improvement?
239. Why do we need Human Error Analysis?
240. Why does Human Error Occur?
241. Why is it vital to remove waste?
242. Workstation Analysis: Ergonomics